**Redbridge Learning Disability Partnership Board**

**Tuesday 4th June 2024 Meeting Minutes**

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| --- | --- | --- |
|  | Alan Norris | Chair  Carer Rep |
|  | Charles Sheth | Carer Rep |
|  | Russell Learner | Uniting Friends |
| **https://o.remove.bg/downloads/e5015c33-06f3-49d7-8896-b656f8b489d6/image-removebg-preview.png** | Patrick Daintith | Co-Chair  Service User |
| **https://o.remove.bg/downloads/8cef58ff-46c2-4645-9357-af85caa21a74/image-removebg-preview.png** | Ross Weinberg | Service user  Woodbine action group |
|  | Teresa McHale | Parent Carer |
|  | Chris Merritt | Redbridge Forum  Service User support |
|  | Olivia Morgan | Redbridge Forum |
|  | Margaret Todd | Parent Carer |
| **IMG_1872-removebg.png** | John Elliffe | Co-Chair  Service User Rep |
| **IMG_1878-removebg.png** | Paul Allen | Vibrance |
| C:\Users\Chris\AppData\Local\Packages\Microsoft.Windows.Photos_8wekyb3d8bbwe\TempState\ShareServiceTempFolder\Abbas M.jpeg | Abbas Mirza | LBR |
|  | Kiranbir Kaur | Observer |
|  | Ndai Nyamazazare | LBR |
|  | Daniel Ruscoe | Catholic Fellowship Disability Network |
|  | Toby Morrison | Voiceability |
| **IMG_1870-removebg.png** | Sam Levene | One Place Voice  Service user Rep |
|  | Tay Nagendran | Care Providers Voice |
| **IMG_1876-removebg.png** | Carol Gardner | One Place East  Service user support |
|  | Rosie Nee | Catholic Fellowship Disability Network |
|  | Angela Benta | Redbridge Contracts |
|  | Beauty Nyoni | Community LD Lead Nurse |
|  | Simon Lawrence | Senior Programme leader NHS |

**Apologies:** Cllr Anne Sachs, David Evans, Victoria Young, Mei Sze, Luckhea Sanjiv, Sabiha Ozbay, Cathy Turland, Julia Palmer.

**1. Welcome, apologies and introductions.**

Alan Norris welcomed everyone to the meeting and people introduced themselves. Alan was welcomed back to the Board.

**2.** **Minutes from the last meeting** **were agreed.**

Matters Arising

Ros reminded everyone about the funding need to keep Multi-Me going. Chris explained what Multi-Me is. This has been brought up with the Head of Service and there is a 50/50 chance that it will continue.

Russell advised there will be a Provider Forum this Thursday.

The next Carer Meeting is on 19th June at Link Place. Several people commented that they had not been invited including Teresa and Chris.

**3.Service User Issues**

Sam Levene brought up the issue of the Broadmead Road bridge closure again. There is a statement on the Council website advising that it is a major issue and should not be funded by Redbridge residents. Abbas said he could ensure that the information on the internet was made user friendly.

Kiran made the point that some service users are now having to pay for medication at the chemist which they

didn’t have to pay for before. Beauty said that she would look in to this but thought it was to do with how much benefit people receive and the difference between a prescription written by the doctor and what you buy yourself from the chemist.

**CARER ISSUES**

Charles reminded all carers that they were invited to the Carers Meeting at Link Place on June 19th at 10.30.

Direct Payments – people have not seen any increase this year and carers are having to contribute more themselves. Teresa suggested a Carers Assessment might help with this. Ndai asked Charles to e mail her regarding this and Alan said he can also write a letter.

Green Lodge - Charles explained the difficulties he is having at Green Lodge with his emails not being replied to in time for bookings to be made. Alan has written twice to Chris Marshall who says there should be no problems.

**PROVIDER ISSUES**



Concern was raised that the new Contracts are not working as there are no new people coming forward for services. Is the Local Authority giving new people choices?

Russell advised he is struggling with client reviews which are not being picked up by the social workers. Voiceability advised they can help here but there may be a wait as they have to prioritise statutory cases. A copy of their services will be emailed to Chris so that she can send round to everyone at the meeting.

Alan brought up the issue of Redbridge not being able to keep its Social Workers and that something needs to be done about this.

Paul Allen is having problems with no increase in payments and no reply to his emails to Redbridge Council. Vibrance have piloted an electronic system of record keeping called “Care Vision” and is prepared to give information about this to anyone interested as it is working well.



**4. Supported Living - a presentation given by Ndai Nyamazazre**

Copy of the presentation has been circulated. We were told about supported living. The population increase in Redbridge and the learning disability population increase expected in the coming years.

Service users, carers and professionals feedback can be found in the report.

Some key findings were;

Services can be difficult to access due to

* language barriers and cultural differences.
* Support to those not known to services: needs increase, people get stuck in system and end in crisis.
* Staffing challenges are skills, recruitment and pay.
* Quality varies and not all providers are CQC registered.
* Increase in number of elderly carers.
* Transitions from Children to Adult Service not clear.
* Lack of specialist providers
* Lack of step-down housing.
* Increase in complex behaviour and needs.

**5. Care Providers Voice**

Information was given about this service which is a support service for providers and paid carers. Leaflets were handed out and Chris advised that they will be speaking at a Redbridge Forum meeting in the Central Library on July 4th.

**6. Oliver McGowan Training – Simon Lawrence**



Simon explained who Oliver McGowan was. He was a young man with disabilities who had passed away due to multiple failures by the system. He had a Hospital Passport but it was not used correctly and his carers were not listened to.

**If anyone is interested in learning more about this training they should e mail:**

[**Nelondonicb.olivermcgowan@nhs.net**](mailto:Nelondonicb.olivermcgowan@nhs.net)

This was explained and that there was a wish for this training to be given locally. It is training expected for all NHS staff

7. Any Other Business

There was none.

Next Meeting 3rd September, venue to be confirmed.